LAUNDRY
PURE

BETTER FOR YOUR LAUNDRY, BETTER FOR YOUR FAMILY
BETTER FOR THE ENVIRONMENT

TWO MODELS FOR:
• Standard Top Load Machines
• HE Front Load

CAUTION: Read manual carefully for proper use and operation.
Product Overview
LaundryPure is designed to work in conjunction with your washing machine, using cold water, and ActivePure to clean clothes. As your washer begins to fill, LaundryPure will turn on.

LaundryPure is equipped with an internal leak sensor. See page 12 for more details.
USE & SAFETY CONSIDERATIONS

• Do not operate unit with cover removed.
• Disconnect all power before servicing.
• Do not use an extension cord or other adapter with this appliance.
• This appliance is not recommended for use with high iron content water. If your water has a high iron content, consult a water filtration expert for available options.
• Maximum water inlet pressure is 75psi.
• Use the included new hose when connecting the LaundryPure unit to your washing machine. You should replace any washing machine hose that is more than 2 years old.
• To prevent leaks, do not leave your hot water hose disconnected.
• Do not clean your LaundryPure with harsh chemicals, abrasives, or cleansers. Use a soft cloth dampened with water.
• Do not mount the LaundryPure unit vertically or at an angle. Improper mounting may not allow the unit to function properly and void your warranty. See page 6 for correct mounting instructions.
• LaundryPure is designed for residential use only. Use in a commercial or non-residential setting may void your warranty.
• Water treated by your LaundryPure unit is intended for clothes washing only and is not approved for consumption. Do not drink or ingest the water from your LaundryPure unit or washing machine.

IMPORTANT SAFETY PRECAUTIONS

• To prevent unnecessary risk of fire, electrical shock, or personal injury, all wiring must be done in accordance with the National Electrical Code ANSI/FNPA, No. 70 - Latest Revision and local codes and ordinances. It is the personal responsibility and obligation of the appliance owner to provide adequate electrical service for this appliance.

We have provided important safety warnings in this manual and on your appliance. Always read and obey all safety messages.

Safety warnings in this manual are defined as follows:

⚠️ DANGER:
Death or serious injury can occur if instructions are not followed immediately.

⚠️ WARNING:
Electrical shock hazard. You can be killed or seriously injured if you don’t follow instructions.

⚠️ CAUTION:
Damage to your appliance or the surrounding area can occur if you don’t follow instructions.

NOTE:
This information is included to aid in installation and use of this appliance.
INSTALLATION REQUIREMENTS

ELECTRICAL REQUIREMENTS
100 - 240 Volt 50/60 Hz 5 AMP (minimum) Fuse or Circuit Breaker.
LaundryPure is equipped with an AC to DC power supply.
NEVER USE AN EXTENSION CORD.
As with most major appliances, use of a GFI (Ground Fault Circuit Interrupt) is not recommended.

WATER REQUIREMENTS
Water pressure of 10 to 75 psi is required to correctly operate your LaundryPure. Low water pressure may prevent your unit from operating properly and/or cause a failure in your washing machine’s water valve. The washer’s water valve may also not shut off completely. Check the documentation supplied with your washing machine for exact specifications.

TO AVOID THE POSSIBILITY OF WATER DAMAGE, SHOULD A HOSE LEAK, ALWAYS HAVE FAUCETS ACCESSIBLE AND TURN OFF FAUCETS WHEN WASHER IS NOT IN USE.
Water quality may affect the performance of your LaundryPure unit. If you have water quality concerns such as high iron content or high chlorine content, consult a water filtration expert.
This system is designed for use on potable water systems only.

LOCATION CONSIDERATIONS
It is recommended the LaundryPure never be installed in areas where water may freeze since the unit will always maintain some water in the unit, the water valve, and hose areas. This can cause damage to internal components.

CABINET FEATURES

Your washing machine and cold water faucet must be within 4 feet of the right side of the unit to use the inlet hose provided with your LaundryPure.
BEFORE YOU START

1. Remove your new LaundryPure from its packaging. Inspect for any shipping damages.

2. Turn the cold water off by shutting off the cold water valve.

NOTE: To help prevent water spray when disconnecting hoses, you can relieve pressure in the water line by momentarily starting your washing machine.

3. Remove the cold water hose from the cold water inlet on the back of your washing machine.

CAUTION:
Do not remove or disconnect the hot water line from your washing machine or water valve. Turn off the hot water valve to prevent possible leakage. Using the hot or warm water settings on your washing machine will reduce the effectiveness of your LaundryPure system.

WARNING:
Electrical Shock Hazard. Disconnect power before attempting installation or service. Failure to follow these instructions can result in death, fire, or electrical shock.
1. Instructions to remove cover are located on page 9.

2. Level and place the LaundryPure to the wall marking where the two (2) keyholes are on each side with a pencil. Drill two (2) holes in the wall where marked and place two (2) supplied anchors into the holes. Place the two (2) supplied screws into anchors in the wall and tighten until almost all the way. Move the keyholes of the LaundryPure onto the screws and finish tightening to secure to the wall.

3. Reverse instructions located on page 10 to replace cover

**CAUTION:**
This appliance must be installed in a level, horizontal configuration as shown. **Do not install the unit vertically or at an angle.** Failure to follow these instructions may prevent the internal moisture sensor from operating properly.

**CAUTION:**
When connecting or disconnecting hoses, hold the threaded connector on your LaundryPure with pliers while turning the hose connector. Failure to follow these instructions may result in damage to your appliance.

**NOTE:** Be sure rubber washers are properly inserted into hose connectors before installing hoses.

4. Connect the end of the hose from your cold water valve to your LaundryPure’s INLET connector (marked on front of the LaundryPure).

5. Connect the new hose provided with your LaundryPure to the water OUTLET connector on your LaundryPure unit.

6. Finally, connect the new hose to the cold water inlet on your washing machine.

Hold with pliers while installing hose in order to prevent fitting from rotating.
CONNECTING POWER

1. Insert the provided power cord into the POWER IN socket located on the back of the unit.

The AC/DC adaptor is designed to work worldwide. The electrical plug may be removed and other types added depending on the country electrical requirements.

2. Plug the opposite end of the provided power cord into the wall outlet of your home’s electrical power system. See page 4 for electrical requirements.

CAUTION:
Do not use any AC/DC adaptor other than the one supplied with your LaundryPure or Vollara replacement cord (item #US71157). Failure to follow these instructions may void your warranty and/or result in damage to your unit, fire, or electrical shock.

WARNING:
Electrical Shock Hazard.
When working with electrical connections, the appliance and surrounding area should be clean and dry of any standing water. Failure to follow these instructions can result in death, fire, or electrical shock.

WARNING:
Electrical Shock Hazard.
Do not use an extension cord. Failure to follow these instructions can result in death, fire, or electrical shock.

SYSTEM SET UP

1. Turn on the cold water valve.

2. Check all hoses to ensure no water is leaking. Tighten if necessary.

3. Start your washer. The static mixer light (warm blue glow) should come on and you should see water begin to flow (when looking through the view window).

NOTE: Your LaundryPure should automatically turn on and off when your washing machine starts, and stops.
BEFORE WASHING CLOTHES

BEFORE USING YOUR LAUNDRYPURE FOR THE FIRST TIME

IF YOUR WASHING MACHINE IS NEW, skip this section and continue below.

IF YOUR WASHING MACHINE IS NOT NEW you will need to perform this procedure to help remove any detergent buildup that may contaminate your clothing.

1. Do not put clothes in the washer at this time.
   Set your machine to its largest load setting, cold water only.
2. Start the washer and let it run through every cycle.
3. Once it has finished, repeat Steps 1 and 2 three more times.

⚠️ CAUTION:
To avoid the possibility of water damage, should a hose leak, always have faucets accessible and turn off faucets when washer is not in use.

NOTE: Depending on the age and severity of detergent buildup in your machine, it may be necessary to perform Step 3 more than once.

USING YOUR LAUNDRYPURE

NORMAL OPERATION
Using your LaundryPure is as simple as turning on the washing machine. LaundryPure is designed to use only the COLD/COLD setting of your washing machine.

DETERGENT AND FABRIC SOFTENER
You may choose to continue to use detergent and/or fabric softeners if desired. However, to completely experience all the benefits of your new LaundryPure, we recommend washing using nothing but cold water.

HEAVY STAINS
For heavy stains, pre-treat area, apply detergent, rub gently and let stand for several minutes. Wash as normal.
1. Turn off the cold water valve.

2. Briefly turn washer to the "ON" position. This will allow the water to drain from the LaundryPure unit. Turn the washer OFF.

3. Unplug the unit by removing the power cord from the POWER IN socket on the LaundryPure.

4. Remove the two (2) cover screws located on the bottom of the unit.

5. Remove the two (2) screws along the top of the LaundryPure.

6. To remove the cover, pull the top away from the unit, then lift off the cover.

**WARNING:**

Electrical Shock Hazard.

Disconnect power before attempting installation or service.

Failure to follow these instructions can result in death, fire, or electrical shock.
REINSTALLING THE COVER

1. Return the LaundryPure cover to its original position, fitting the bottom in place and tipping upward.

2. Secure with two (2) screws along the top edge.

3. Put the two (2) remaining screws along the bottom edge and tighten.

4. Return the power cord to the POWER IN socket located on the bottom of the LaundryPure.

5. Turn on the cold water valve. Start your washer and check the system for leaks.

**WARNING:**

Electrical Shock Hazard. Do not operate with cover removed. When working with electrical connections, the appliance and surrounding area should be clean and dry of any standing water. Failure to follow these instructions can result in death, fire, or electrical shock.

**CAUTION:**

Do not use any AC/DC adaptor other than the one supplied with your LaundryPure or Vollara replacement cord (item #US71157). Failure to follow these instructions may void your warranty and/or result in damage to your unit, fire, or electrical shock.

**WARNING:**

Electrical Shock Hazard. Do not use an extension cord. Failure to follow these instructions can result in death, fire, or electrical shock.
TO INCREASE WATER PRESSURE

Some washing machine models require water to flow through both the HOT and COLD valves for proper operation. In some cases, if only the COLD water side is connected, the water valve will not operate or the washing machine will not fill to the proper level. To solve this problem, the installation of a “Y” adaptor (available at most hardware stores) may be used. The use of the “Y” adaptor allows water to flow equally through both the HOT and COLD water valves. To install, turn water off at the valves and disconnect the HOT water hose (at the valve). Connect the “Y” adaptor to the OUTLET on your LaundryPure, then connect both the HOT and COLD hoses from your washer to the “Y” adaptor (see diagram below). Operate your water on the WARM/WARM setting (your LaundryPure will still be using just cold water).

CAUTION:
When connecting or disconnecting hoses, hold the threaded connector on your LaundryPure with pliers while turning the hose connector. Failure to follow these instructions may result in damage to your appliance.

NOTE: Your HOT water valve plumbing will NOT have a hose connected to it. Make sure it is securely turned off.

CAUTION:
Turn off both water valves (hot and cold) before disconnecting hoses. Failure to follow these instructions may result in water leakage and/or possible injury from hot water.
MAINTENANCE

NO USER MAINTENANCE REQUIRED

If a problem with unit is detected, the “warm” blue glow will turn bright red. If a leak is detected, an alarm will also sound.

If this occurs, please contact Customer Service at (800) 989-2299.

• There are no user serviceable parts inside this product.
• Electrical Shock Hazard. Disconnect power before attempting installation or service.
• Electrical Shock Hazard. When working with electrical connections, the appliance and surrounding area should be clean and dry of any standing water. Failure to follow these instructions can result in death, fire, or electrical shock.
• Do not operate LaundryPure with the UV shield or front cover removed or improperly installed. Failure to follow these instructions can result in severe eye damage, death, or electrical shock.

TROUBLESHOOTING

1. The LED lights are on in the unit but there is no water flow/bubbles.
   Make sure your washing machine is set to the cold water setting.
   Make sure that your cold water is turned on at your supply valve.

2. No power.
   Check your electrical connections and make sure they’re all fully seated.

3. No bubbles are visible in the view window and no or very little water flow.

Check your inlet and outlet connection to make sure the hose connections are not reversed.

4. No water is processing through the system.
   Check the power connection.

5. A red light visible thru the window.
   Contact your Independent Vollara Business Owner.

6. The red light is blinking and a buzzer sounds.
   Contact your Independent Vollara Business Owner.

INSTALLATION PROBLEMS?

Installation procedures can vary according to washing machine model. If you experience installation problems visit www.vollara.com/LaundryPure for more information.
FREQUENTLY ASKED QUESTIONS

**Does LaundryPure get out tough stains without pretreating?**
Tough stains will still require pretreatment.

**Does the LaundryPure work with all types of water including hard water?**
LaundryPure will work with all household water qualities, but the better the incoming water quality the better the results you will have. To improve your results, if desired, use a water softener for hard water and/or a prefilter for chlorine.

**Will the LaundryPure work with Commercial Washing Machines?**
LaundryPure is designed for residential use only.

**Is a Plumber required to install LaundryPure?**
The customer is responsible for installation of their LaundryPure unit. Some customers may prefer to have a plumber perform the installation although LaundryPure can be installed in most homes by the home owner using standard hand tools. It should be noted there are potential problems which can arise during the installation depending on the condition of the plumbing in the home and the configuration and location of the washer. If the cold water valve is stuck or the washing machine needs to be moved back which may require releveling, a plumber may be required. Vollara, LLC is not liable for improper installation or damage caused from improper installation. Appropriate warnings and concerns are included in this owner’s manual.

**What will need to be replaced on the LaundryPure?**
There is nothing to replace inside the LaundryPure unit.

**Can I hook the LaundryPure unit up to things other than a washing machine?**
LaundryPure is designed to work with residential washing machines only. Use for any other purpose may void your warranty.

**What effect does LaundryPure have on elastic?**
Normal operation of a LaundryPure unit should have no negative impact on elastic in clothing.

**Can I let my clothes soak overnight?**
It is not recommended that clothes are allowed to soak overnight in LaundryPure water.
CE DECLARATION OF CONFORMITY

We: Vollara, LLC
5420 LBJ Freeway, Suite 1010
Dallas, TX 75240

Declare under our sole responsibility, that the Electronic Purification System
Model: LaundryPure
to which this declaration relates, conforms with the following standards:

EN55014-1 EMC Requirements for Household Appliances and Similar Apparatus - Emissions
EN50014-2 EMC Requirements for Household Appliances and Similar Apparatus - Immunity
EN60950-1 2001 + 11: 2004 Safety of Information Technology Equipment - General Requirements

By conformance with the standards reference, the product meets the provisions of the EU Directives listed below:
Low Voltage Directive 2006/95/EC (applies to power supply only)
EMC Directive 2004/108/EC
RoHS Directive 2002/95/EC
WEEE Directive 2002/96/EC

Authorized by: Company: Vollara, LLC
Representative: Andy Eide
Title: Vice President of Advanced Development and Research
Date: January 10, 2010

FCC DECLARATION OF CONFORMITY

Name: Vollara, LLC
Model: LaundryPure
Manufacturer: Vollara, LLC

This device complies with Part 18 of the FCC Rules.

RESPONSIBLE PARTY

Vollara, LLC
5420 LBJ Freeway, Suite 1010
Dallas, TX 75240
Ph: (800) 989-2299

Signature: Printed Name: Andy Eide
Title: Vice President, Product Development & Research
Date: January 10, 2010

This equipment has been tested and found to comply with the limits for Industrial, Scientific, and Medical Equipment (ISM), pursuant to Part 18 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the Dealer or an experienced radio/TV technician for help.
LIMITED ONE (1) YEAR WARRANTY

Customer should not repackage and ship the LaundryPure® unit due to possibility of irreparable damage. For warranty service, please contact Vollara Customer Service at 800.989.2299 with the serial number located on the back of the unit.

EXCLUSION OF OTHER WARRANTIES AND CONDITIONS

EXCEPT AS PROVIDED HEREIN, WE MAKE NO REPRESENTATION OR WARRANTY OF ANY KIND. ALL OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, ARE HEREBY EXPRESSLY DISCLAIMED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

LIMITATION OF LIABILITY FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES

WE SHALL NOT IN ANY CASE BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM BREACH OF EXPRESSED OR IMPLIED WARRANTIES, CONDITIONS, GUARANTEES OR REPRESENTATIONS, BREACH OF CONTRACT, NEGLIGENCE OR ANY OTHER LEGAL THEORY. Such excluded damages include, but are not limited to, loss of profits or revenue, and loss of the use of the products, and any loss caused by leaks or other water damage.

FOR U.S. APPLICATION ONLY

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on warranties, or on remedies for breach. In such states, the above limitations may not apply to you.

FOR CANADIAN APPLICATION ONLY

Exclusion of Subsequent Owners: Except as otherwise required by applicable legislation, this warranty is not transferable. This warranty gives you specific legal rights and you may also have other rights which vary from province to province. Some provinces and territories do not allow limitations on warranties, or on remedies for breach. In such provinces or territories, the above limitations may not apply to you.

If any provision of this warranty or part thereof is held by a court of competent jurisdiction to be invalid, illegal, or unenforceable, the validity, legality and enforceability of the remaining provisions or parts thereof will not in any way be affected or impaired within the jurisdiction of that court. This entire warranty shall continue to be valid, legal and enforceable in any jurisdiction where a similar determination has not been made.

This warranty is provided by

Vollara, LLC
5420 LBJ Freeway, Suite 1010
Dallas, TX 75240.